VCFCA STRATEGIC PLAN

(Revised 06/25/03)

GOAL ONE: Develop and promote the most efficient and effective fire, rescue and emergency medical delivery system possible throughout Volusia County.

OBJECTIVE 1.1 - Design an optimal system that factors in those variables that impact service delivery.

- Task 1.1.1 Identify the variables that impact system design
- Task 1.1.2 Conduct an assessment of the current system(s) considering the variables identified in Task 1.1.1.
- Task 1.1.3 Identify the optimal system
- Task 1.1.4 Develop and evaluate alternative methods to achieve the system identified in 1.1.3.

OBJECTIVE 1.2 - Develop strategy to facilitate adoption of the system design identified in Task 1.1.3.

- Task 1.2.1 Identify factors that work for and against adoption.
- Task 1.2.2 Develop a plan that informs and facilitates adoption by the various governments involved.
- OBJECTIVE 1.3 Encourage and assist with the effort to create communications systems to include a reduction in the number of 911 Public Safety Answering Points (P.S.A.P.).
- OBJECTIVE 1.4 Develop an emergency response plan that ensures an adequate complement of trained I.C.S. overhead personnel is available in Volusia County for major emergencies.

GOAL TWO: Enhance Prevention, Training and Education

OBJECTIVE 2.1 - Promote involvement in the following fire prevention activities.

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- Task 2.1.1 "Fire Wise"
- <u>Task 2.1.2</u> Installation of sprinkler systems in businesses and homes.
- <u>Task 2.1.3</u> Fire and life safety code compliance programs.
- <u>Task 2.1.4</u> Develop processes for enhanced fire and disaster management.
- <u>Task 2.1.5</u> Develop and promote a post incident analysis process to include independent review of significant cases.

OBJECTIVE 2.2 - Promote the involvement of fire departments in health related programs.

<u>Task 2.2.1</u> - Develop and provide public outreach projects with respect to health services provided by fire departments.

OBJECTIVE 2.3 - Promote the involvement of fire departments in disaster prevention and disaster management education activities.

<u>Task 2.3.1</u> - Develop and provide education projects on fire prevention, disaster management, and Risk Watch.

OBJECTIVE 2.4 - Promote centralized recruitment, minimum standards testing, evaluation and selection for fire service applicants.

<u>Task 2.4.1</u> - Monitor, assist and support the VCOG Employee Standards and Training Subcommittee.

OBJECTIVE 2.5 - In order to enhance interoperability among fire departments in Volusia County, minimum qualifications will be recommended for personnel serving within the fire departments in Volusia County.

- <u>Task 2.5.1</u> Identify those essential ranks/positions the Association members believe minimum qualifications should be established for.
- <u>Task 2.5.2</u> Identify established qualifications, certifications, and standards (local, state and federal), which presently exist for the positions identified in 2.5.1 and determine what additional qualifications/certifications, if any, are desired in Volusia County.
- <u>Task 2.5.3</u> Identify or promote the development of training programs needed to facilitate the achievement of minimum standards for fire service personnel.
- <u>Task 2.5.4</u> Establish a realistic timetable for implementation of recommended minimum requirements.

OBJECTIVE 2.6 - Promote the involvement by Volusia County fire departments in all facets of fire/rescue/EMS training.

- <u>Task 2.6.1</u> Promote multi-agency and multi-discipline operations training.
- <u>Task 2.6.2</u> Promote specialized training such as *Terrorism Preparedness*, *WMD*, *MCI*, *I.C.S.*, etc.
- Task 2.6.3 Promote consistent/standardized continuing education.
- <u>Task 2.6.4</u> Promote development of standardized operating procedures.
- <u>Task 2.6.5</u> Monitor, assist and support the VCOG *Employee Standards and Training Subcommittee*.

Goal Three: To promote interoperability with apparatus and equipment, and to facilitate cost savings through joint purchasing opportunities.

OBJECTIVE 3.1 - Identify which apparatus and equipment specifications must be jointly developed to ensure interoperability.

- <u>Task 3.1.1</u> Identify those pieces of apparatus and equipment that are critical to interoperability.
- <u>Task 3.1.2</u> Conduct an assessment of existing apparatus and equipment.
- Task 3.1.3 Develop standardized specifications.
- Task 3.1.4 Develop and distribute an implementation schedule.

OBJECTIVE 3.2 - Develop a process or processes that facilitate(s) joint purchasing of equipment and services.

- Task 3.2.1 Identify existing joint purchase opportunities.
- <u>Task 3.2.2</u> Explore methods to create additional opportunities.
- <u>Task 3.2.3</u> Implement processes for additional joint purchasing opportunities.
- <u>Task 3.2.4</u> Monitor, assist and support the VCOG *Purchasing and Fleet Maintenance Subcommittee*.

Goal Four: Enhance information exchange

OBJECTIVE 4.1 - Effectively utilize the existing website.

- <u>Task 4.1.1</u> Ensure continued employment of a technologically proficient web-master.
- Task 4.1.2 Ensure the information on the website is current.
- Task 4.1.3 Broaden the content of information contained on the website.

OBJECTIVE 4.2 - Develop method(s) to share information regarding the activities of the Association with key stake holders and the news media.

- Task 4.2.1 Assign P.I.O. duties to Association member(s).
- <u>Task 4.2.2</u> Periodically publish newsletters to highlight and inform others of the Association's activities and achievements.
- <u>Task 4.2.3</u> Issue news releases when appropriate.